



Manitoulin Country Fest & Rockin the Rock
Accessibility Policy
Updated June 2019



GENERAL

Manitoulin Country Fest (MCF) & Rockin the Rock (RTR) are committed to providing the optimum experience possible for all patrons regardless of ability. We strive to create a festival environment that is inclusive and not limiting for any of our guests.

MCF & RTR are both held annually at the Flat Rock Entertainment Centre (FREC) in Little Current, Ontario located on Manitoulin Island. The Flat Rock Entertainment Centre is an outdoor venue space built on 550 million year old limestone accompanied by a field-style campground. As such, there are unique challenges posed by our natural environment that may present accessibility concerns for our patrons. MCF & RTR will always work to provide any guests with mobility requirements with an agreeable solution to the best of our ability, but please keep in mind we are working with Mother Nature as well.

If you have additional mobility needs, suggestions, comments, or questions about FREC's Accessibility Policy please contact us via phone (1-705-368-1998) or email (info@manitoulincountryfest.com). We are always hoping to learn and grow in our inclusion policies.

RESTROOMS

The Flat Rock Entertainment Centre is without town water and we are therefore limited in what restroom resources we can provide. All restroom services onsite are provided via portable toilets (porta potties) in both the venue area and campground. Every area of the festival will have at least (1) one accessible washroom facility.

SHUTTLES

In order to get our guests into the venue area as quickly as possible we provide shuttles that service our camping area and into the venue area. Shuttles begin running approximately an hour before shows and run for the duration of the evening up to an hour after the beer tent has closed. For guests with mobility concerns, shuttles can enter the venue area up to a point as crowd safety permits.

ACCESSIBLE PARKING

MCF + RTR have limited accessible parking available. The accessible parking area is located close to the venue entrance and is only available to vehicles with a provincially designated handicapped sticker. Non-stickered vehicles will be towed.



SERVICE ANIMALS

Pets are welcome in the MCF + RTR camping area. However, within the venue area only licenced service animals will be permitted. Service animals must be registered with an accredited institution.

Service animals must be controlled at all times by owner and kept on a leash. Failure to comply with these regulations will result in you and your service animal being asked to leave the venue.